Frequently Asked Questions on Yealink DECT USB Dongle DD10K

What is DD10K?

DD10K is an accessory, which consists of DD10 and a connector. It helps you turn the SIP-T41S/T42S IP phone to the DECT desk phone (referred to as DD phone).

How many kinds of packages for DD10K?

There are two packages:

- Individual package: DD10K is packaged separately.
- Combination package: W41P (including one W60B base station, one SIP-T41S IP phone, one DD10K and one power adapter (5V/600mA) for SIP-T41S). DD10K and W60B have already pre-matched.

How to use DD10K?

1. Upgrade the SIP-T41S/T42S IP phone to a specific firmware version.
2. Insert the DD10K into the USB port on the back of the phone.
3. Reboot the phone.

As W56H handset, register your DD phone to the W60B base station.

Does DD phone support headset?

Yes. DD phone supports RJ9 and EHS headsets.

What phone models does DD10K support?

DD10K only supports SIP-T41S/T42S IP phones.

Why is the DD phone firmware (matched with DD10K) named T46S(T48S,T42S,T41S)-66.82.0.40.rom?

The SIP-T46S/T48S IP phone can also be upgraded to this firmware version. Because there is no

development of this feature, the SIP-T46S/T48S IP phone cannot be turned to the DD phone even though it is upgraded to this firmware version.

Why don't develop DD phone mode on the T46S/T48S color-screen phone models?

DD phone's key feature is calling. However, color-screen phone models have no advantages in calling than black-and-white phone models.

Why does Yealink only sell W41P, but not W42P?

The cost of SIP-T42S IP phone is higher than SIP-T41S IP phone. However, there are no functional differences between SIP-T41S DD phone and SIP-T42S DD phone. Therefore, it is the best to choose W41P for use.

When is DD10K used with T42S IP phone?

You have already bought the SIP-T42S IP phone.

What are the right firmware versions for W60B and phone when using DD10K?

- W60B base station: 77.81.0.35
- SIP-T41S/T42S IP phone: version 82 (specific version 66.82.0.35 or later)
- DD10: 79.0.0.35 (a factory firmware version)

What are two ROM files in the software package used for?

- The large ROM file is used to upgrade SIP-T41S/T42S IP phone (you need to connect an Ethernet cable). If you upgrade SIP-T41S/T42S IP phone by yourself, this ROM file is needed.

- The small ROM file won't be used this time. If you need to upgrade DD phone in the future, this small ROM file can be used for OTA upgrading.

Whether does DD phone support OTA (over the air) upgrading feature?

Yes, but only for W60B base station.

Can a bug be fixed by OTA upgrading?

Yes.

How to perform an OTA upgrading on DD phone?

As W56H handset, there are two methods for OTA upgrading. However, the firmware file is about 2M, much smaller than W56H firmware file.

- Via W60B web user interface: **Settings**->**Upgrade**.
- From the provisioning server: the configuration parameter is "over_the_air.url = the access URL of the firmware file".

How long will the OTA upgrading take for DD phone?

Within ten minutes.

How to check whether the OTA upgrading is successful?

Navigate to **Menu**->**Status**->**Phone Status**->**OTA Version** via phone user interface. If the OTA version changes, OTA upgrading is successful. Generally, the app version (**Menu**->**Status**->**Dongle Status**->**App version**) also changes.

If DD phone has a new version, can DD10K be upgraded when I attach it to the upgraded DD phone?

Yes. After you attach the DD10K, the LCD screen prompts whether to update to a matched firmware version. As the upgrade package of DD10K is included in the large ROM file of DD phone, you do not need to connect the Ethernet cable when upgrading.

How to check whether the firmware versions of DD10K and DD phone are matched?

Navigate to **Menu**->**Status**->**Dongle Status**->**Match** via phone user interface.

What are the functional differences for T41S/T42S in the DD phone mode and SIP mode?

Features in DD phone mode and SIP mode are entirely different. Just as W56H handset and SIP-T41S/T42S in GA firmware.

How many DD phones can be registered to one base station?

The DD phone acts as a handset for the W60B base station. You can register up to eight DD phones to one base station.

Does DD phone support loading language packs?

No. As handsets, DD phone supports built-in languages.

Does DD phone support Yealink DECT repeater RT30?

Yes.

Does the phone support Yealink Wi-Fi USB Dongle WF40 in SIP mode?

In SIP mode, the SIP-T41S/T42S phone acts as an IP phone running GA firmware version 82. The phone supports all features of GA firmware.